In this course you will get the necessary tools to transfer strategic & operational process management to your own business. Additionally, you get to know and identify success factors and hurdles for a sustainable implementation of Operational Excellence.

**Operational Excellence - 8th - 9th March 2022**

- Process management
- Value adding processes
- Strategic and operative process management
- A practical insight in process oriented reorganisations

**Top speakers**

- Prof. Dr. Thomas Friedli, University of St. Gallen
- Dr. Lüder Tockenbürger, PRO4S & Partner GmbH

**What our students said**

- Practical insights
- Wealth of industrial experience
- Very insightful course

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<thead>
<tr>
<th>Course location:</th>
<th>iimt - University of Fribourg</th>
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<tr>
<td>Course fee: CHF 1'400.--</td>
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<td>Course language: English</td>
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<td>Registration: <a href="http://www.iimt.ch">www.iimt.ch</a> or <a href="mailto:iimt@unifr.ch">iimt@unifr.ch</a></td>
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