In this course you will learn to understand the importance of quality management and the right use of methods and tools. In addition you will be able to identify the importance of “Quality in Entrepreneurship” to lead organisations to lasting success.

Quality & Productivity - 4th - 5th March 2021

- Quality concepts, models and tools
- Excellence programmes in the industry
- Leading excellence

Top speakers

- Prof. Dr. Fritz Fahrni, em. ETH Zürich & University of St. Gallen
- Prof. Dr. Thomas Friedli, University of St. Gallen

What our students said

- Inspiring lecturers
- Relevant to companies in a competitive environment
- Interactive real-life session

This course will take place as an online or presence course.

Course fee: CHF 1'400.00
Course language: English
Registration: www.iimt.ch or iimt@unifr.ch